



10 YEAR RESIDENTIAL WARRANTY AND CARE AND MAINTENANCE INSTRUCTIONS

CARE AND MAINTENANCE INSTRUCTION VIDEOS:

To see instructions on how to remove, clean and reinstall your Concelo entro unit and Active Lid, please scan the relevant QR code:

hideawaybins.co.nz/info/concelo-entro-cleaning

hideawaybins.com.au/info/concelo-entro-cleaning

NZ



AUS



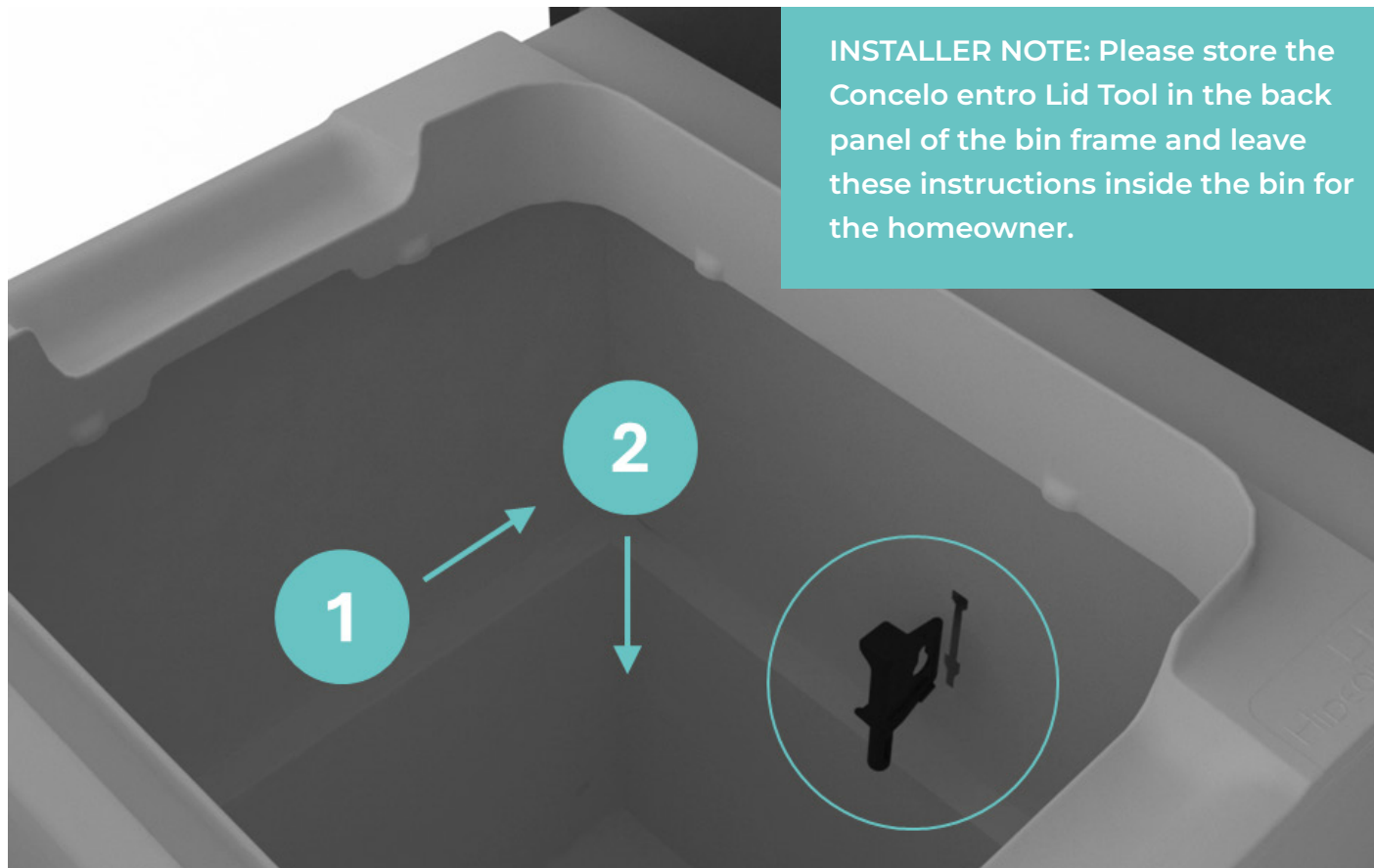
STORAGE OF LID TOOL:

Your Lid Tool is used to help you remove and reinstall your Active Lid for cleaning.

Your Lid Tool is stored inside the back panel of the bin frame for future use.

To store it, remove the back bucket and slide downwards, push the Lid Tool into the dedicated slot (1) in the back panel of the bin frame, and slide downwards (2).

INSTALLER NOTE: Please store the Concelo entro Lid Tool in the back panel of the bin frame and leave these instructions inside the bin for the homeowner.



CONCELO® entro™ 10 YEAR RESIDENTIAL WARRANTY:

Concelo entro bins, manufactured by Kitchen King® Limited, a New Zealand registered company, are covered by a warranty which gives the original purchaser protection against defective or faulty manufacture.

Should the Concelo entro unit (Product) become defective in the first 10 years since its initial purchase for use in a residential building, Kitchen King Limited (Kitchen King) will, at its discretion, repair or supply replacement parts without cost.

This warranty does not cover:

- Any Product which was not installed in accordance with the "Installation Instructions".
- Any Product which has not been maintained or cared for in accordance with the "Care and Maintenance Instructions" supplied with the Product at time of purchase.
- Any Product which has been exposed to loads in excess of specifications, including using the Lid Frame to support weight.
- Any Product which has damages caused by accident, alteration, abuse or misuse or used for purposes other than that for which they are intended, or general "wear & tear".
- Consequential or indirect loss, costs, liability or expenses of any kind.
- Warranty claims made by anyone other than the original purchaser of the product.

The above warranty is in addition to any imposed by law and in no way limits the purchaser's rights under any warranty imposed by law – no other additional warranties apply to the Product. Kitchen King reserves the right to reject any warranty claim in the event that it is determined by Kitchen King that any of the above circumstances giving rise to damage applies.

All Product must be shipped to Kitchen King or the local supplier for assessment. A duty of care is required that all Product shipped to Kitchen King are done so within a box or container that suitably protects the Product from further damage during shipping. All freight must be paid by the purchaser; freight will be reimbursed in the event of an accepted warranty claim.

Proof of purchase must be supplied with the warranty claim.

If the Product is installed in a non-residential building, a 2 year warranty period applies.

If a warranty claim is accepted, the cost of supplying replacement Product or parts, including the cost of shipping back to the purchaser and/or reimbursement for the freight paid by the purchaser in shipping the Product or parts to Kitchen King or the local supplier for assessment, will be covered by Kitchen King.

ALL WARRANTY CLAIMS SHOULD BE SENT TO:

Australia: hideawaybins.com.au | info@hideawaybins.co.nz | Freephone 1800 042 642

New Zealand: hideawaybins.co.nz | info@hideawaybins.co.nz | +64 9 426 7456

Concelo.
entro®

PATENT PENDING: concelo.com/lp

